**Name**

**Email ID**

**Mobile #: +91 xxxxxxxxx**

Experience Summary

* 9 years of experience in IT Industry in which 5 years of experience in developing, admin role in various Tibco products
* Good experience in implementation of Web services and JMS based interfaces.
* Hands on experience on TIBCO BW Suit 6,5, Tibco EMS, TEA, Administrator, Tibco Spotfire, MFT (GoAnywhere) and Web Services.
* Debugging code changes and working on services enhancement, Administering BW Service engines, tracing the logs and analysing and debugging the issues.
* AS2 and SSL Certificates update in both Non-Prod and Prod environment for various EDI EDI based partners in TIBCO BC
* Strong analytical, problem-solving skills and ability to work on Agile methodology.
* Experience in leading a team.
* Extensive Experience in debugging issues through GEMS and Spotfire (Analytical Tool), Tibco CLE
* Experience in handling EDI transactions in Tibco Business Connect.
* Establishment of Monitoring Mechanism using **TIBCO Administrator** for monitoring deployed applications, domains and physical entities such as machines and nodes.
* Full understanding of various phases of software development lifecycle which includes Analysis, Design, Development, Testing, Implementation and Support.

Education

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| **Title of the Degree** | **College/University** | **Year of Passing** |
| **B.C.A**(Bachelor of Computer  Application) | The University of Burdwan | 2012 |

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| **Name of the Examination** | **Year** | **Stream** | **Marks**  **Obtained** | **Name of the Institute** | **Name of the Board** |
| PGDM (Operations) | 2018 | Operations  Management | 64.2% | Institute of Management Technology | Centre of Distance Learning, Ghaziabad |
| M.S (IT) (Integrated) | 2017 | Information Technology | 7.9 (CGPA) | Vellore Institute of Technology | Vellore Institute of Technology |

**Organizational details**

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| **Organization** | **Designation** | **Duration** |
| Cognizant Technologies | Senior Associate | July 2022 to till date |
| Infosys Ltd | Consultant | Dec 2021 to July 2022 |
| Tata Consultancy Services | I.T. Analyst | Sep 2017 to Dec 2021 |
| Wipro Technologies | Senior Software Engineer | Mar 2013 to Aug 2017 |

Skill Set

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| **TIBCO Products** | Tibco BW5.8.11 and BW6.3, Tibco Business Connect, Tibco Spotfire, Business Works 5.9, Tibco Designer 5.6, Tibco EMS 7.x, Tibco Administrator 5.7 and Hawk 4.9 |
| **Database** | MSSQL, Oracle |
| **Programming Languages** | Core Java, Unix |
| **Could Technologies** | Azure |
| **Operating System** | Windows, UNIX (Solaris) and IBM AIX |
| **Web Server** | Apache 2.2.26, IIS 7 |
| **Load Balancer** | Citrix NetScaler 11 |
| **Miscellaneous** | SQL Developer, Service Now, SoapUI, Bitbucket, TeamCity, UDeploy, AppD, GoAnywhere |

Certifications

* **Microsoft Certified: Azure 70-533 Implementation**
* **ITIL Foundation Certified**
* **TIBCO Certified Professional for TCP – TIBCO BusinessWorks 6**
* **TIBCO Certified Associate for - TIBCO BusinessWorks 6**
* **TIBCO Certified Associate for - TIBCO® Messaging**

Awards/Recognition

* **Star performer of the month and valuable resource award as worked under resource crunch situation and provided extended support for a quarter.**

Projects

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| Project Title & Client Name | Leading Bank in USA (CITI) |
| Duration | 7 months |
| Technologies | TIBCO BW5, Tibco Designer, Tibco Admin |
| Databases and Other Utilities | Service Now, SoapUI, Bitbucket, TeamCity, UDeploy, AppDynamics |

***PROJECT DESCRIPTION:***

Supporting Middleware Application build on Tibco, creation, modification and deployment of EAR file, File promotion and onboarding on deployed Tibco services in AppDynamics

***ROLES AND RESPONSIBILITIES:***

* Develop and Unit Test applications.
* Build and Deployment of EAR.
* Involving in discussions with customers/clients on new project implementations/Enhancing the existing functionality Working with onsite team to understand the business requirement.
* Participated in code and design reviews and code quality improvements.
* File promotion through GIT, Bitbucket, Teamcity
* Preparing the schemas, WSDL, Swagger definition required for successful development, deployment, and maintenance of the code.
* Onboarding on deployed Tibco services in AppD
* Preparing the schemas, WSDL, Swagger definition for successful development, deployment, and maintenance of the code
* Responsible for effective communication between onsite lead and team members.

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| Project Title & Client Name | Leading Retail Client in Australia (METCASH) |
| Duration | 3.5 years |
| Technologies | TIBCO Business Works 5 and 6, TIBCO Administrator, TIBCO Business Connect, TIBCO Spotfire, Tibco Designer, TEA, CLE |
| Databases and Other Utilities | MS SQL, SQL Developer, Service Now, SoapUI, GoAnywhere, GEMS |

***PROJECT DESCRIPTION:***

Developing, Deploying, Managing and Monitoring TIBCO BW based applications hosted in Tibco BW5 and BW6, which involved deploying applications via TIBCO BW, managing the applications, operations via TIBCO administrator and monitoring applications, EMS Queues (via TIBCO Administrator, GEMS), for the financial transactions

***ROLES AND RESPONSIBILITIES:***

* Deploying, Managing and Monitoring TIBCO BW based applications hosted in Tibco BW5 and BW6 for a leading Retail company in AUS which involved deploying applications via TIBCO BW, managing the applications, operations via TIBCO administrator and monitoring applications, EMS Queues (via TIBCO Administrator, GEMS), for the financial transactions and complete TIBCO services Shutdown/Restart.
* Troubleshooting issues on any failed file transfer across Tibco platforms by checking various reports in Spotfire, analysing and fixing the issues from Spotfire, CLE and Tibco BC Log viewer, if require through Stop/Start Spotfire Servers.
* AS2 and SSL Certificates update in both Non-Prod and Prod environment for various EDI based partners in TIBCO Business Connect. AS2 Connection Setup/Testing in various environment.
* Various EDI Suppliers Accounts Setup in test and prod environment like as Creating New Supplier setup, EDI Mailbox setup, VAN setup, different EDI based agreements (PO, POA, ASN, E-Invoices) in SQL database.
* Development and Unit Testing using TIBCO BW 6
* Worked on MFT Tool GoAnywhere used for end-to-end file processing and transfer multiple platforms and protocols. Start and stop of GoAnywhere Gateway and Services during any weekend/migration activity. Supported many legacy applications built in Tomcat (creating user A/c, analyzing and debugging for any failed file transfers.
* Interact with clients to elicit architectural and non-functional requirements like performance, scalability, reliability, availability, maintainability.
* Creation of servers and domains for the deployment of code in different environments and monitoring the performance of the CPU for effective utilization.
* Participated in code and design reviews and code quality improvements.
* Preparing the Schemas, WSDL, Swagger definition and PL/SQL queries required for successful development, deployment, and maintenance of the code.
* Coordinated with multiple vendors from geographically distributed teams for a successful development, testing and deployment of a single project.

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| Project Title & Client Name | Leading healthcare company in Switzerland (NOVARTIS) |
| Duration | 2 years |
| Technologies | TIBCO BW5, EMS and Administrator, Apache, Tomcat, Weblogic |
| Databases and Other Utilities | Oracle and Unix |

***PROJECT DESCRIPTION:***

Complete support and administration on Middleware services including Tibco Admin, created and configured WebLogic domains in development, testing and production environments Weblogic, Apache, Tomcat, IIS

***ROLES AND RESPONSIBILITIES:***

* Coordinating with onsite lead to baseline the requirements during analysis phase. Identifying potential problems due to CR rolled outs and suggesting possible solution to mitigate the risk involved with rollouts and fixing small bugs.
* Managing and Monitoring the JVM performance by WebLogic Heap Size and garbage collection
* Involved in creating and configuring the clusters in production environment and deploying the applications on clusters.
* Configuration of groups, users, BW services, and deploy and un-deploy the applications.
* Monitoring the applications for any engine failures.
* Supporting the operations in 24/7 shifts.
* Sending notification for various certificate update, migration, deploying, upgrading to various customers and stakeholders.
* Responsible for effective communication between onsite lead and team members.

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| Project Title & Client Name | Company Internal project (WIPRO) |
| Duration | 2.5 years |
| Technologies | Tool Implementation Specialist |
| Databases and Other Utilities | Oracle, SQL Developer, E-helpline ITIL based tool implementation, ITIL |

***PROJECT DESCRIPTION:***

Implementation of e-helpline tool for various clients based on their requirement as per ITIL guidelines and framework.

***ROLES AND RESPONSIBILITIES:***

* Implementation of e-helpline tool for various clients based on their requirement.
* Creation of INC, REQ, PRB and CHG tickets as per the flow.
* Configuring and set up of ITIL based tool on SQL Server.
* Discussion with various clients as per their understanding about the tool and its functionality, requirement gathering and any adhoc based queries
* Supporting the tickets from ITSME which was internally designed for our company.
* Monitoring the errors, issues and server level configurations and working on the fixes if any.
* Analyzing the issue if any raised from the user after sanity testing.
* Supporting the operations in 24/7 shifts.